

# BENNETT AUTOMOTIVE GROUP



TOYOTA

*Family owned and operated for over 60 years. Bennett Automotive Group -- Experience the difference today. Since 1951, The Bennett Automotive Group has built a family tradition of honesty, trust and integrity. We strive to develop mutual, long-term relationships with our customers through dedicated employees and world-class service.*

December 11, 2014

Mr. Thomas E. O'Brien  
"The Key Master"

Tom,

When we purchased our first KeyVault back in early 2011, we had extensive key control issues in our Toyota store that we were trying to solve. The KeyVault system completely solved those issues within days of the installation and almost 4 years later our keys are still under control. The fingerprint access makes everyone remember they are accountable for the keys and the car they are about to drive. Automatic emails of reports to our managers as well as being able to access the system from their desktops also assures everyone is liable for the vehicles they are driving. We also love the fact the system is integrated to our DMS system, so setting up keys and printing a label for the key tag is a breeze. And having the DMS system automatically delete the sold car from the KeyVault is a big help.

When we decided a few months back to automate our key control system for 3 more of our franchises, Landover of Allentown, Infiniti of Allentown and Infiniti of Wilkes-Barre, naturally we called you. But first we extensively shopped around other key systems to be sure you still had the best system and the best value for our money. Obviously we found you did which is why I am writing to you today. I wanted to thank you for getting all three stores successfully installed. Everyone loves the machines reliability and the convenience of immediately finding keys for test drives, for service and for deliveries. And we certainly look a lot more professional in our customer's eyes.

If any of your future prospects are looking to talk to a very satisfied customer, have them call us and we will share our experience.

Have a Merry Christmas and a Happy New Year!

*Rob*

Robert Migliaccio  
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