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February 8, 2006

Mr. Tom O'Brien
Kay Vault Sales
1000 Silvercrest Drive
Webster, NY 14580

Dear Tom,

I wanted to send you a note to let you know that we are extremely satisfied with the Key Vault System that you recently installed in our Lexus-Isuzu-Saab-Volkswagen-Nissan store. As anticipated, the system has solved the problem every dealership has, which is chasing and losing keys and dealer plates.

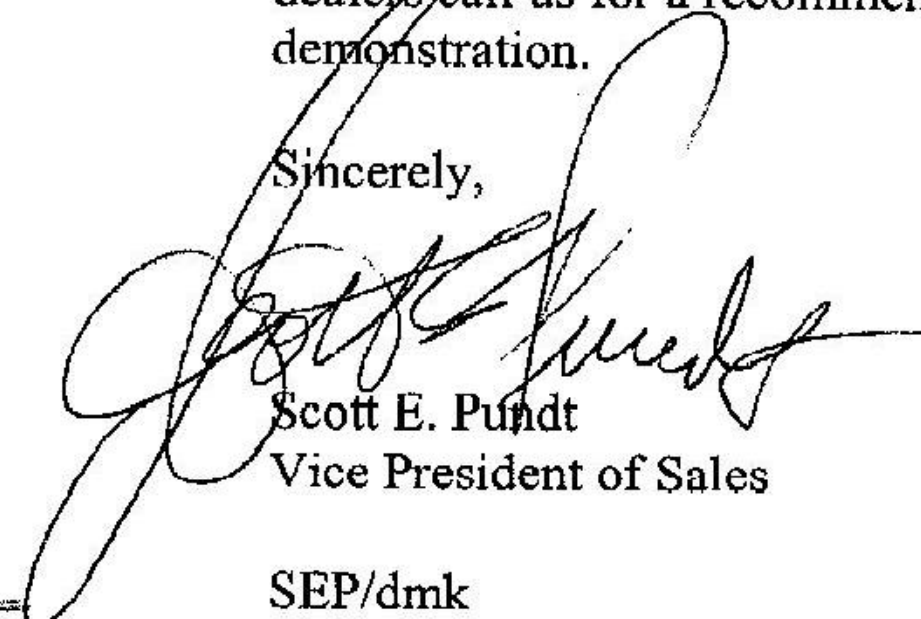
The keys and plates are now securely locked in the Key Vault drawers until they are needed. Whether the keys and plates are checked out by a salesman, lot attendant, get ready technician or doll-up personnel, we know exactly where the keys are at all times. Besides saving us time, we are no longer spending a small fortune in the Parts Department duplicating lost keys or reporting dealer plates stolen. My Sales Managers are especially pleased and I find them more productive with their time.

We especially like the fingerprint technology and no longer having to use passcodes. Downloading the inventory from Reynolds & Reynolds is also a huge time saver. We now can put in the stock number and the key fob and the Key Vault system does the rest.

Special thanks should also go to you and the installation team for assisting us with the conversion of our entire inventory and for training and spending the time with our staff. There was no interruption of our daily operation during the installation and it was really a professional and superb effort.

The Key Vault System has met and exceeded our expectations. Please feel free to have other dealers call us for a recommendation or bring your clientele to the dealership for a live demonstration.

Sincerely,


Scott E. Pundt
Vice President of Sales

SEP/dmk

